Homeport 2.0 FAQs for All Users

1. *Why are we making this change? What advantage is there?*

   Legacy Homeport Internet Portal is at the end of its lifecycle, and an upgrade to Homeport 2.0 is required to keep pace with technological advancements. These changes will not only result in an all around better user experience, but information stored in the Homeport will be more secure.

2. *When will the new Homeport be available?*

   Homeport 2.0 will be available Fall 2017.

3. *What changes should I expect to see?*

   Homeport 2.0 will function the same as Legacy Homeport, although users may notice some cosmetic differences. Specific changes will be documented as part of published FAQs.

4. *Who can I contact if I have questions about a specific feature on Homeport?*

   A complete list of application-specific contacts can be found in the Homeport 2.0 Application Points of Contact document located on the project site http://www.uscg.mil/hq/cg5/cg544/homeport%202-0.asp.

5. *How do I sign up for Homeport?*

   Contact your local Captain of the Port to request an account.

6. *Will my user logon information change?*

   Non-Coast Guard users will be prompted to enter a new password upon initial login to Homeport 2.0.