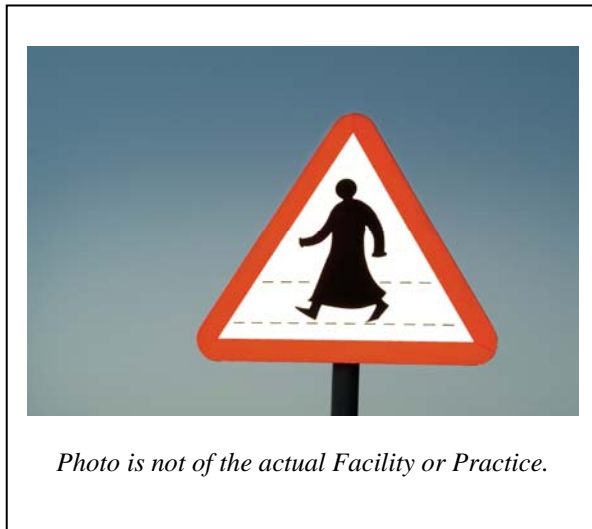


Best Practice: Illustrated Security and Warning Signs



Category: Communications

Location: Jebel Ali, Dubai, United Arab Emirates

Date Observed: February 14, 2008

POC: Mr. Essa Eid Bin Turkeya, PFSO

WWW: <http://www.dpa.co.ae/>

Description: The port facility developed tailored security and warning signs utilizing illustrations and diagrams to effectively communicate with port workers of various nationalities.

Discussion: The port facility employs workers who speak a variety of languages and dialects. Safety and security signs are posted using illustrations instead of multiple languages.

Potential Down-side: None

Conclusion: The illustrated signs eliminate the need for multi-lingual signs throughout the port. Workers of various nationalities are able to understand the universal safety and security symbols shown on the signs posted throughout the facility.

Cost: The costs associated with this best practice include the costs of producing and installing the signs as well as costs for their eventual replacement due to the effects of weather, etc. There may also be some costs involved in training port workers to understand the universal symbols.