

Mariner Training Provider (MTP) Updates

The National Maritime Center (NMC) provides the following updates regarding training courses and programs:

The last automatic course and program extensions, based on COVID-19, expired on June 30, 2021. MTPs should address individual extension needs by e-mail to NMCCourses@uscg.mil.

The inventory of course and program approval requests is high. It is taking 90 days or more for our staff to begin reviewing a request. MTPs should submit renewal requests early. The NMC is proactively reaching out to providers who have submitted renewal requests in a timely manner to ensure courses do not expire while awaiting evaluation. Contact us at NMCCourses@uscg.mil with questions or concerns.

The Coast Guard recently transitioned to a Microsoft Office 365 environment, which had both positive and negative impacts on operations:

1. The transition increased the allowable size of e-mail attachments from 10 MB to 35 MB. E-mail training approval requests to NMCCourses@uscg.mil. The system may reject larger files without notice to the sender. The e-mail itself is included in the overall file size. If you have not received acknowledgement of your e-mail within 10 business days, please reach out to us.
2. The transition impacted our access to the NMCHomeport@uscg.mil e-mail address, used to request Homeport accounts for uploading course completion and curricula data. This was corrected; however, if you submitted a request and have not heard back from us, please send another request. We continue to encourage the use of Homeport to submit course completion data to the NMC. This is the safest and quickest way of notifying us of mariner course completions.

MTPs are encouraged to check our [website](#) regularly and to sign up for the [training provider list server](#). List server members receive e-mail notification when we publish information pertinent to the community.

If you have any questions, concerns, or feedback, contact the NMC Customer Service Center by e-mailing IASKNMC@uscg.mil or calling 1-888-IASKNMC (427-5662).

Sincerely,

/B. W. Clare/

Bradley W. Clare
Captain, U.S. Coast Guard
Commanding Officer