

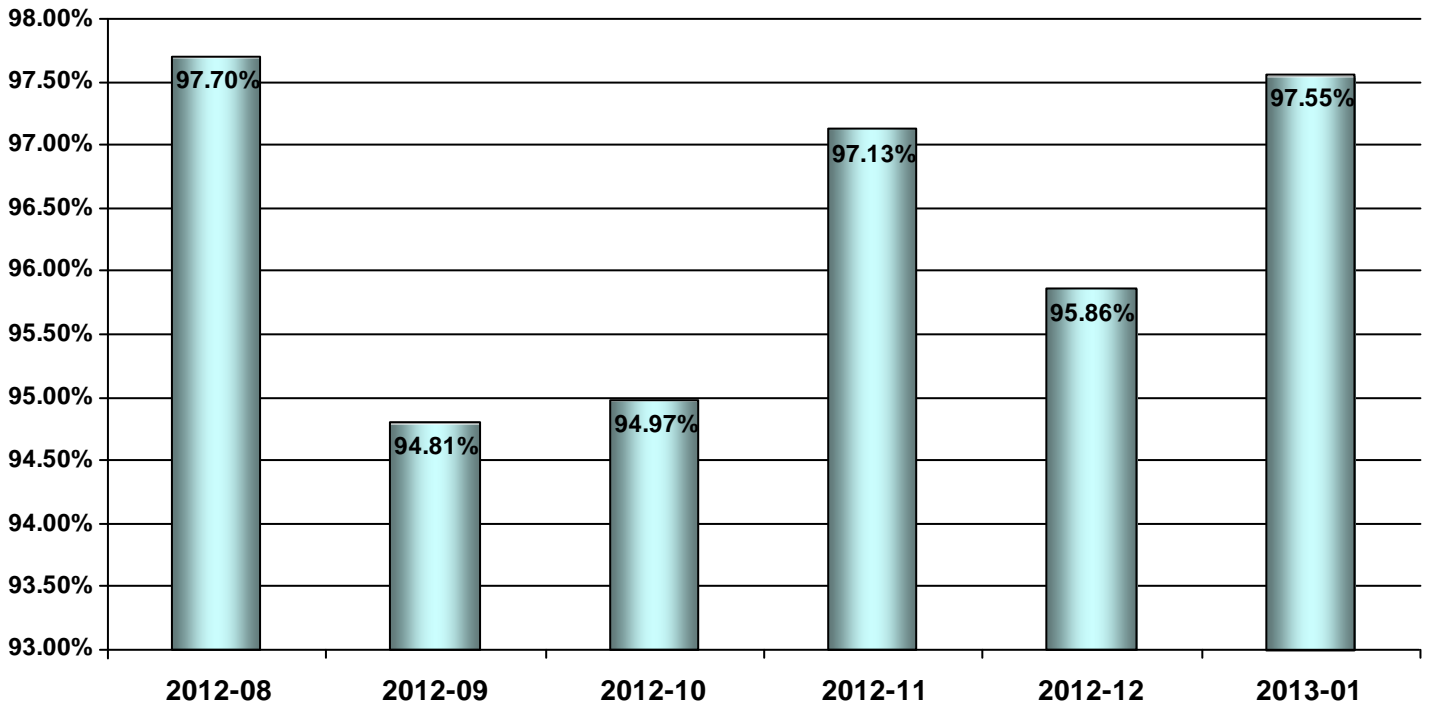


National Maritime Center's Mariner Survey Satisfaction Percent on the Performance of the Mariner Credentialing Program



Month of Performance [2013-01]

Merchant Mariner Survey Satisfaction Percent



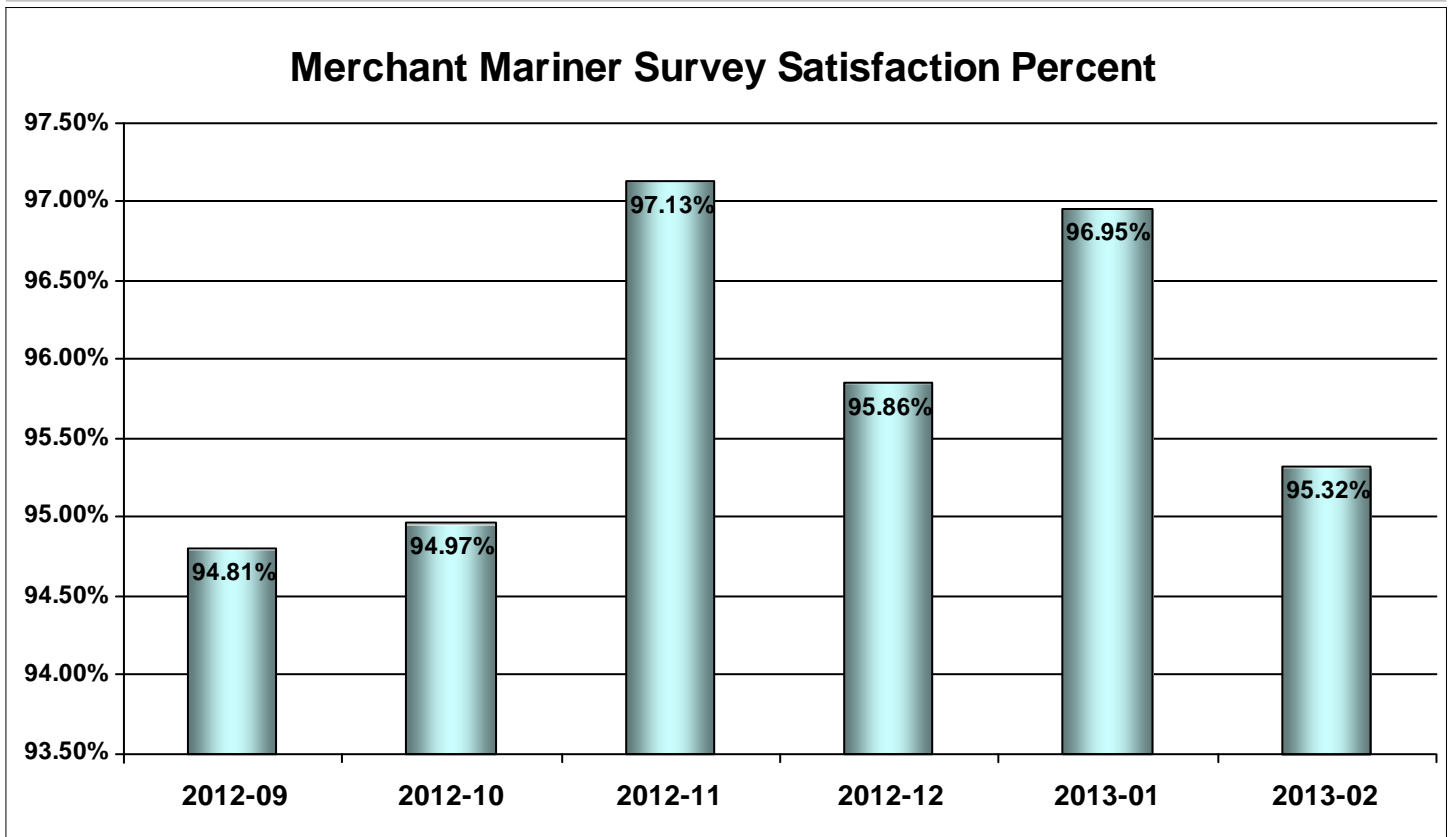
Percent of mariners responding to the survey whose individual response averages affirm satisfaction in their experiences with the NMC and the Mariner Credentialing Processes.



National Maritime Center's Mariner Survey Satisfaction Percent on the Performance of the Mariner Credentialing Program



Month of Performance [2013-02]



Percent of mariners responding to the survey whose individual response averages affirm satisfaction in their experiences with the NMC and the Mariner Credentialing Processes.

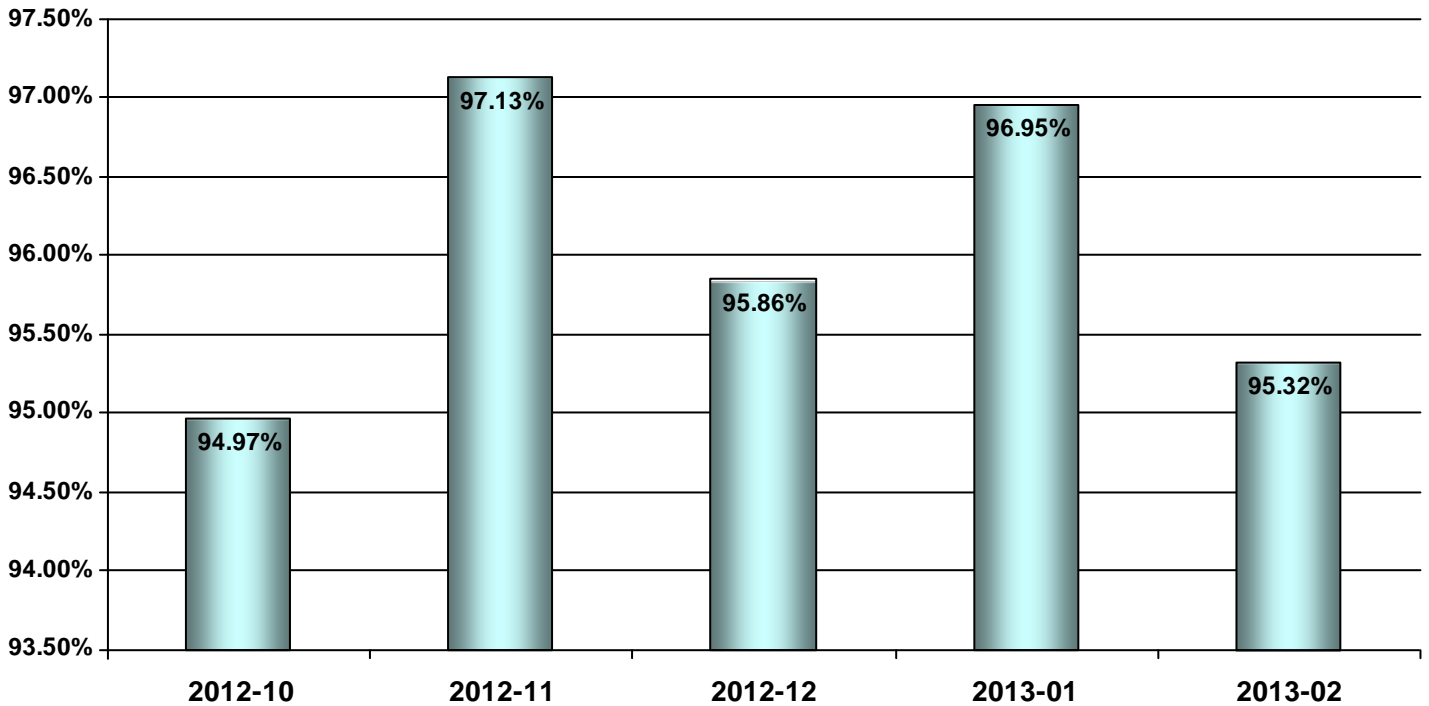


National Maritime Center's Mariner Survey Satisfaction Percent on the Performance of the Mariner Credentialing Program



Month of Performance [2013-03]

Merchant Mariner Survey Satisfaction Percent



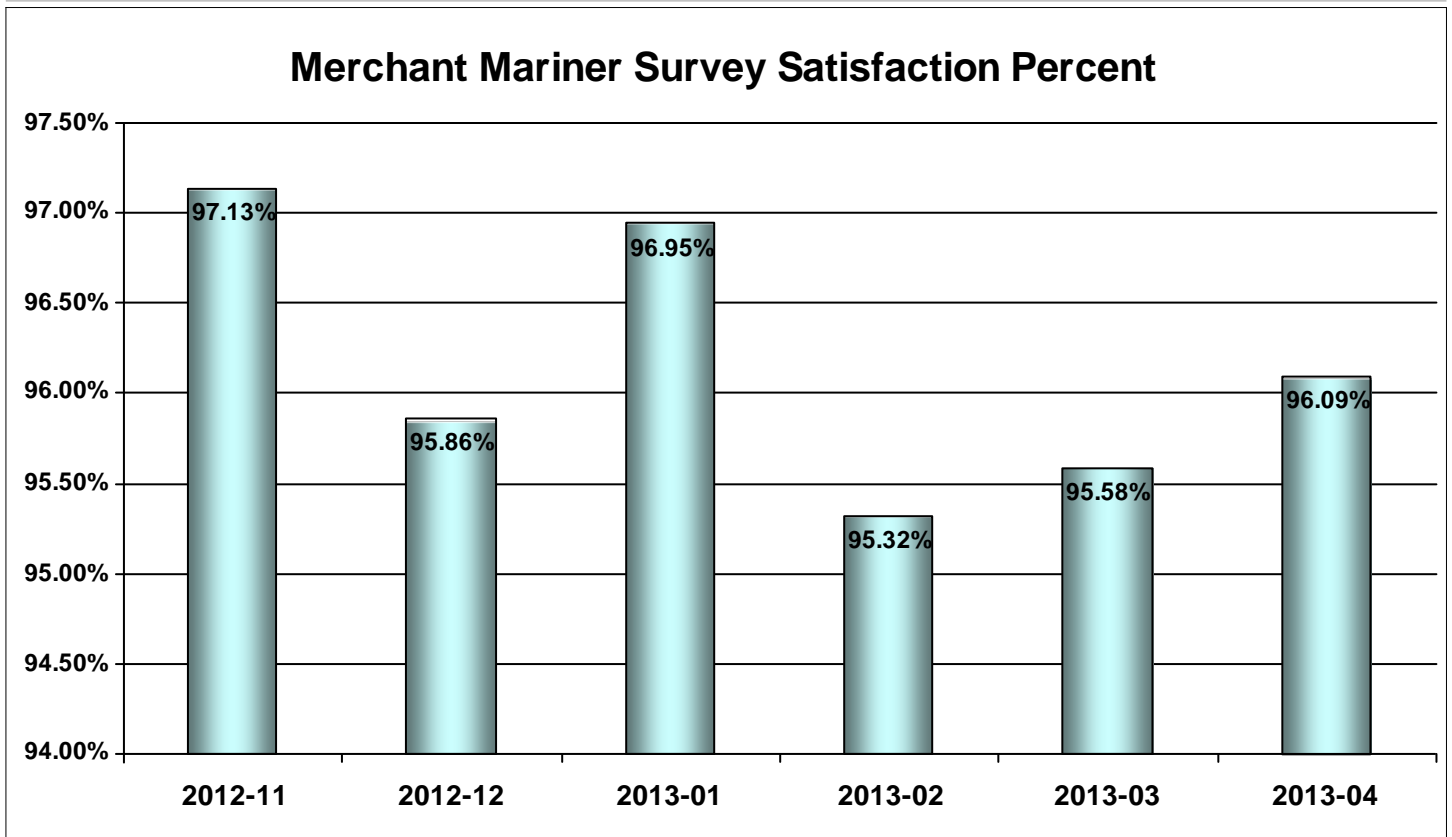
Percent of mariners responding to the survey whose individual response averages affirm satisfaction in their experiences with the NMC and the Mariner Credentialing Processes.



National Maritime Center's Mariner Survey Satisfaction Percent on the Performance of the Mariner Credentialing Program



Month of Performance [2013-04]



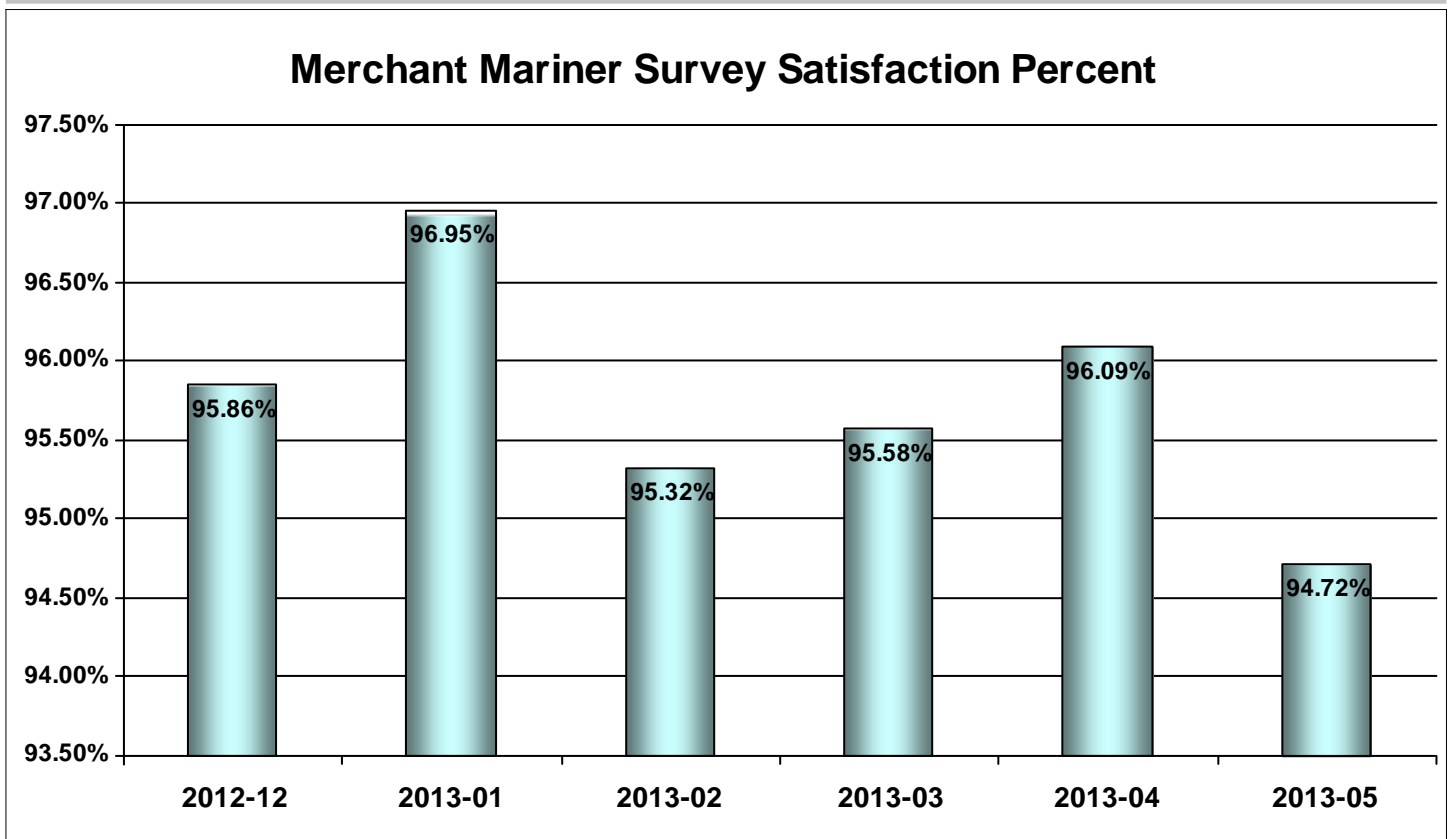
Percent of mariners responding to the survey whose individual response averages affirm satisfaction in their experiences with the NMC and the Mariner Credentialing Processes.



National Maritime Center's Mariner Survey Satisfaction Percent on the Performance of the Mariner Credentialing Program



Month of Performance [2013-05]



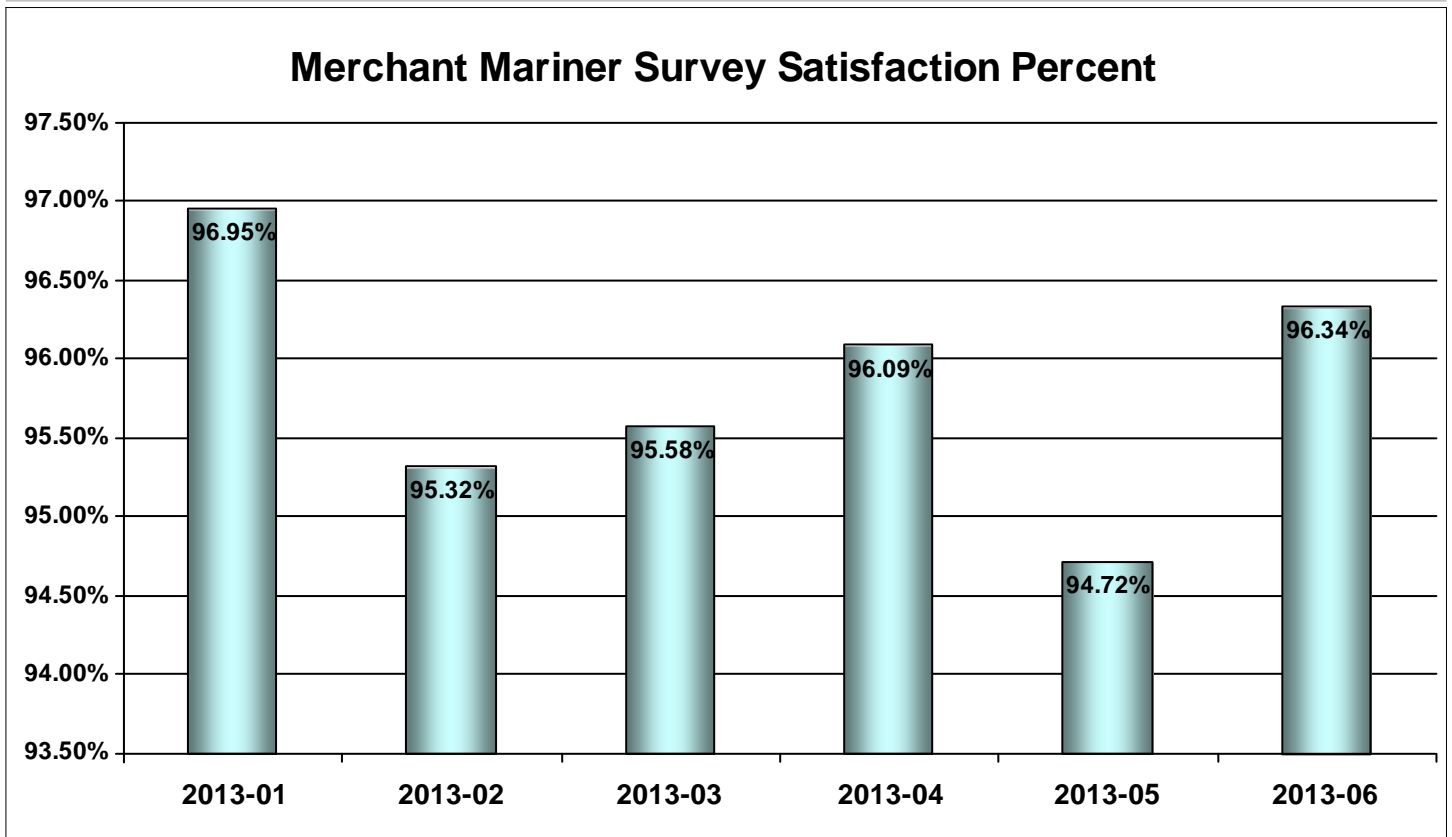
Percent of mariners responding to the survey whose individual response averages affirm satisfaction in their experiences with the NMC and the Mariner Credentialing Processes.



National Maritime Center's Mariner Survey Satisfaction Percent on the Performance of the Mariner Credentialing Program



Month of Performance [2013-06]



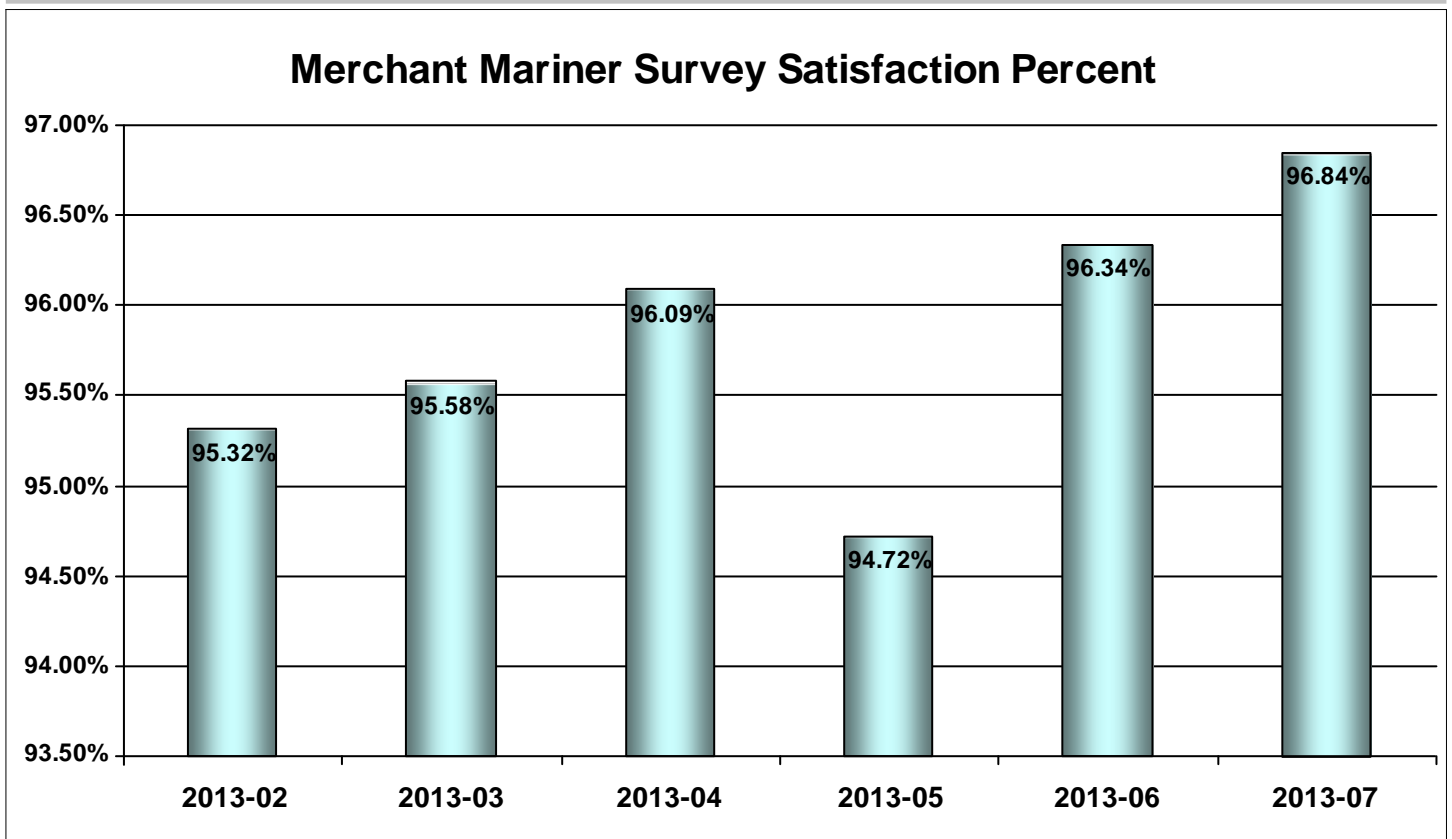
Percent of mariners responding to the survey whose individual response averages affirm satisfaction in their experiences with the NMC and the Mariner Credentialing Processes.



National Maritime Center's Mariner Survey Satisfaction Percent on the Performance of the Mariner Credentialing Program



Month of Performance [2013-07]



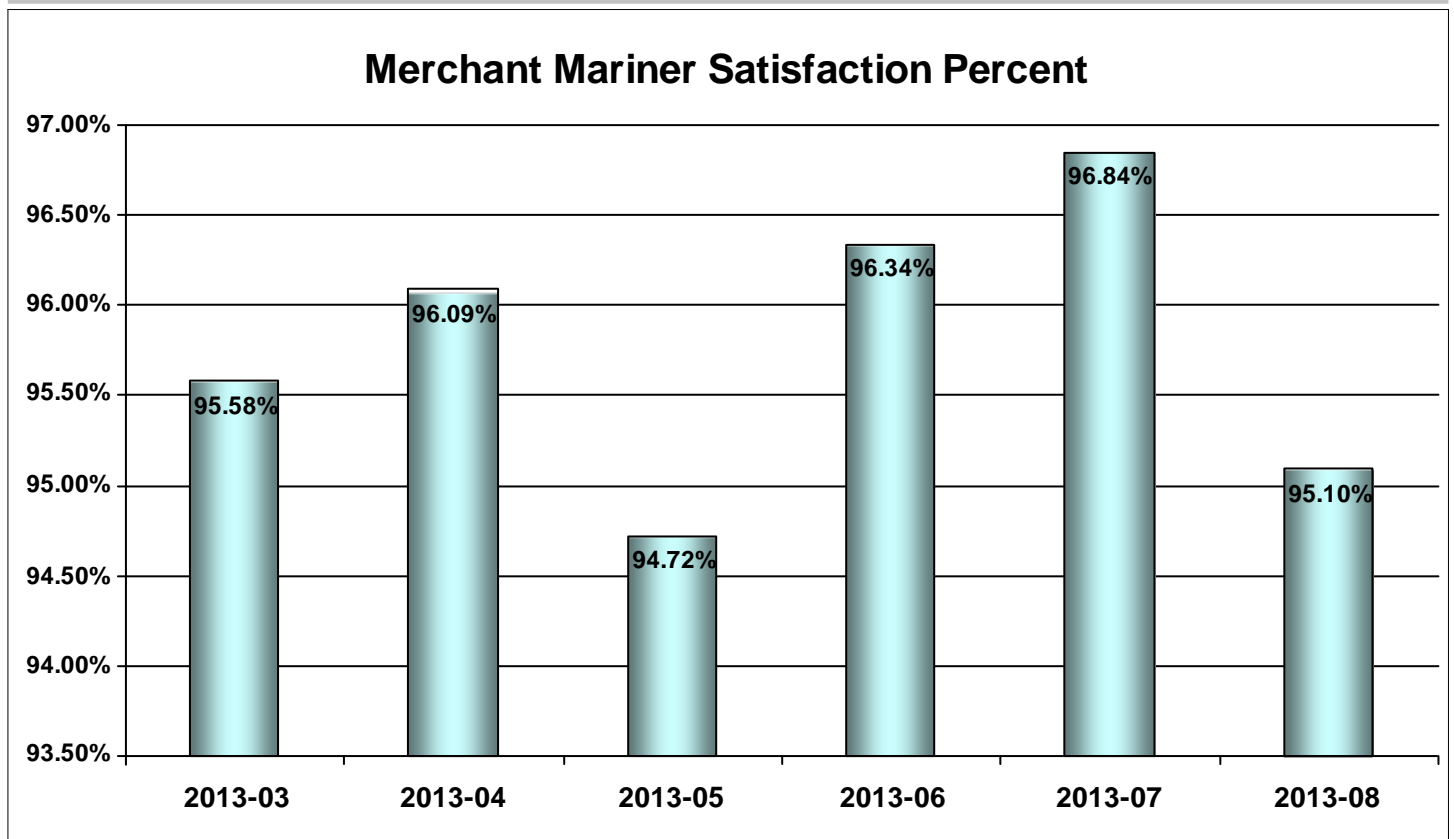
Percent of mariners responding to the survey whose individual response averages affirm satisfaction in their experiences with the NMC and the Mariner Credentialing Processes.



National Maritime Center's Mariner Satisfaction Percent on the Performance of the Mariner Credentialing Program



Month of Performance [2013-08]



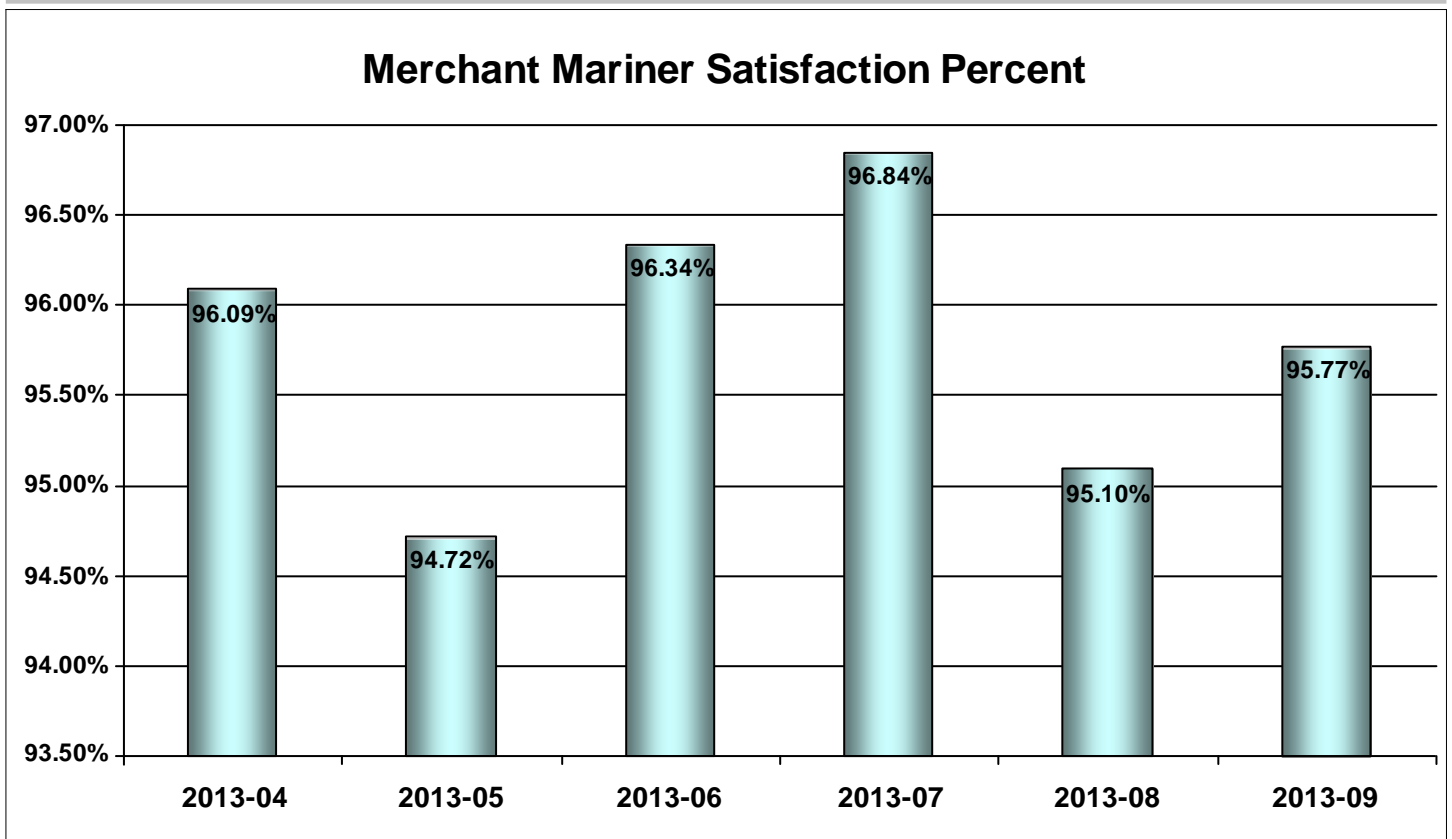
Percent of mariners providing feedback whose individual response averages affirm satisfaction in their experiences with the NMC and the Mariner Credentialing Processes.



National Maritime Center's Mariner Satisfaction Percent on the Performance of the Mariner Credentialing Program



Month of Performance [2013-09]



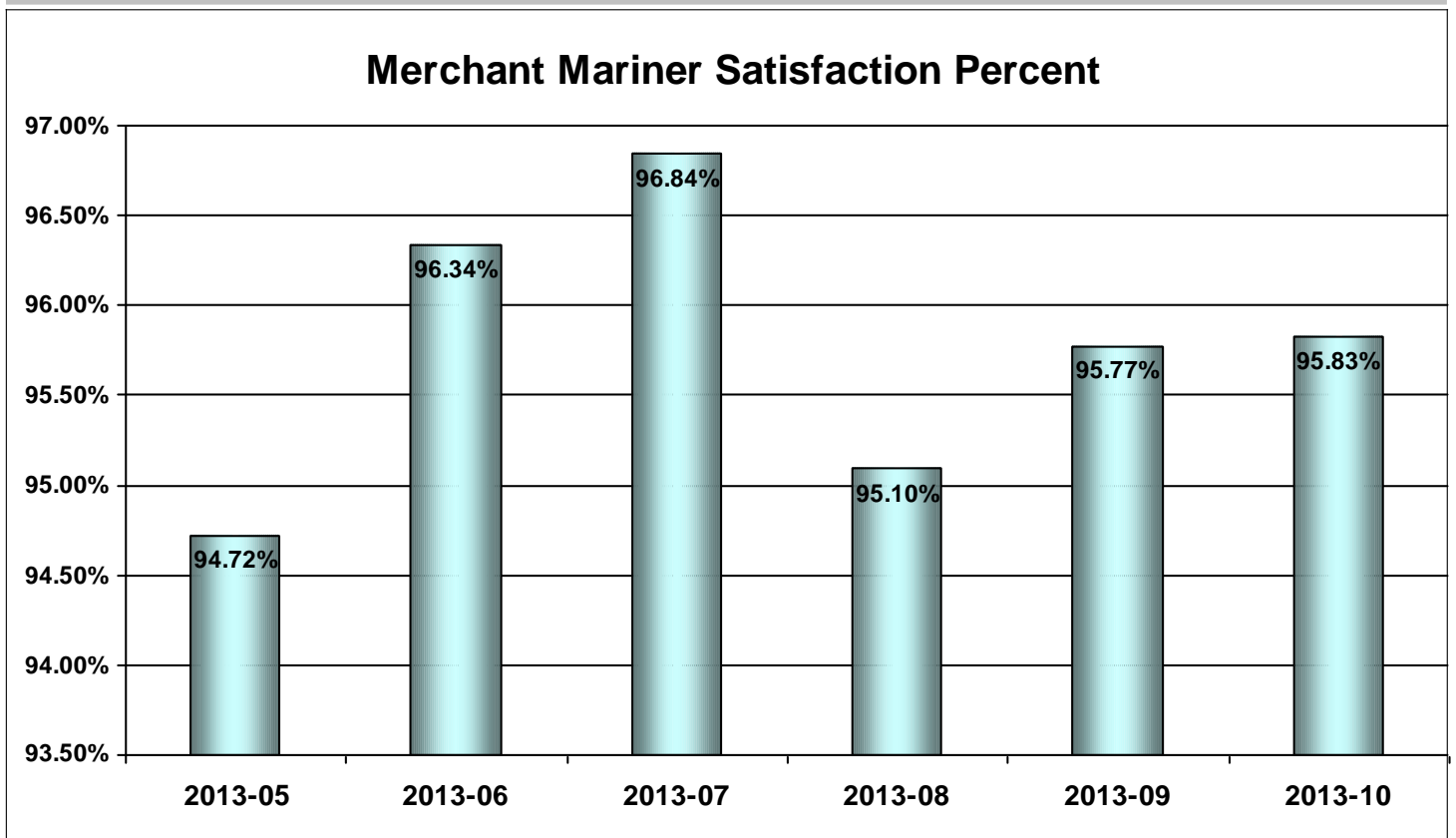
Percent of mariners providing feedback whose individual response averages affirm satisfaction in their experiences with the NMC and the Mariner Credentialing Processes.



National Maritime Center's Mariner Satisfaction Percent on the Performance of the Mariner Credentialing Program



Month of Performance [2013-10]



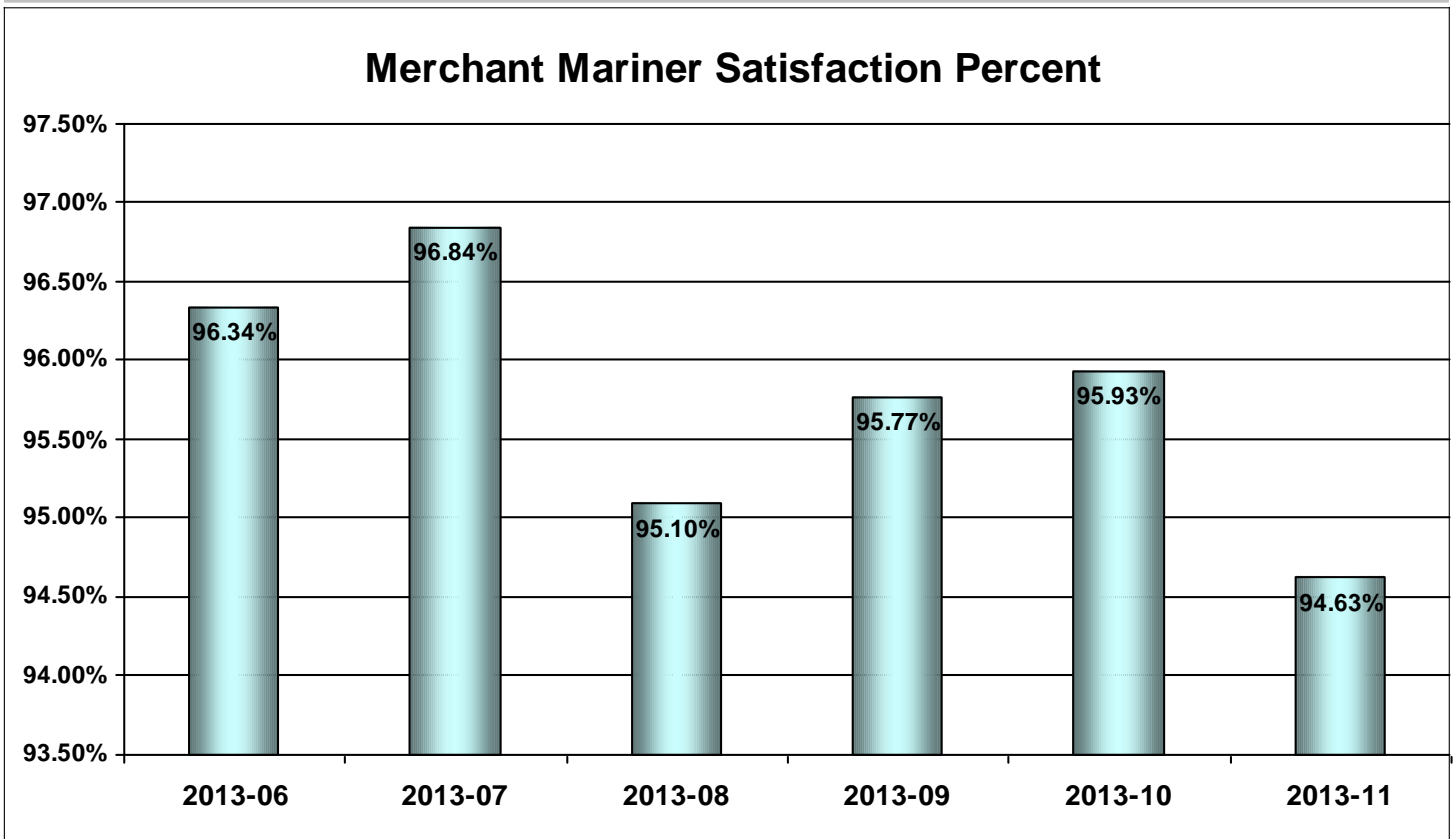
Percent of mariners providing feedback whose individual response averages affirm satisfaction in their experiences with the NMC and the Mariner Credentialing Processes.



National Maritime Center's Mariner Satisfaction Percent on the Performance of the Mariner Credentialing Program



Month of Performance [2013-11]



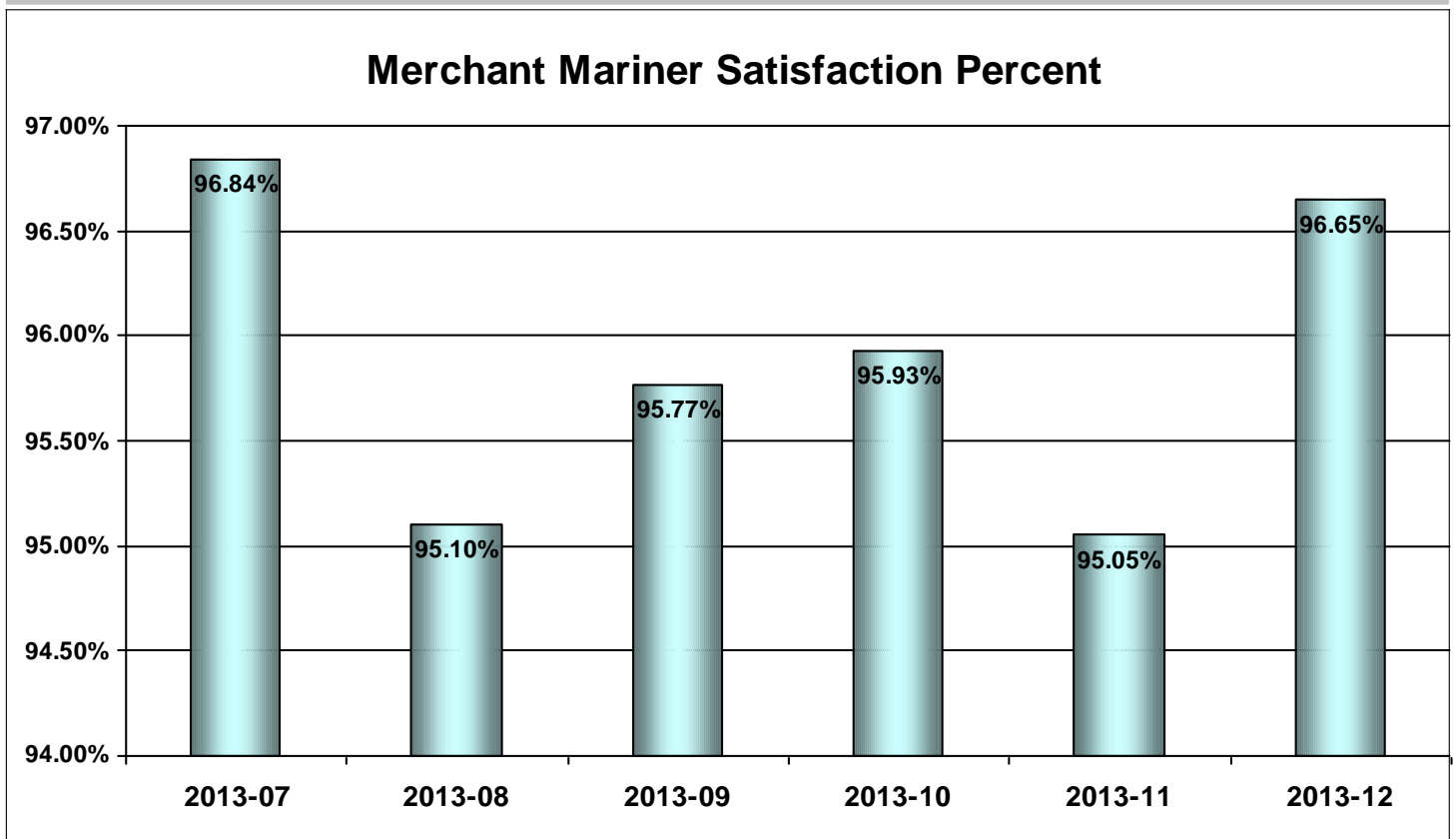
Percent of mariners providing feedback whose individual response averages affirm satisfaction in their experiences with the NMC and the Mariner Credentialing Processes.



National Maritime Center's Mariner Satisfaction Percent on the Performance of the Mariner Credentialing Program



Month of Performance [2013-12]



Percent of mariners providing feedback whose individual response averages affirm satisfaction in their experiences with the NMC and the Mariner Credentialing Processes.